

YJLC Refund and cancellation policy

For trainings running from January 2019 onwards (unless otherwise stated).

Cancellation policy

This policy shall apply to all trainings delivered by the Youth Justice Legal Centre.

You may cancel your booking at any time up to 14 days before your booked training course. Cancellation within 14 days of the date of your training course is non-refundable.

In case of late cancellation, depending on the circumstances, we may be able to offer you an alternative date to attend instead. We reserve the right to decide if this arrangement is possible.

To cancel a Training Booking, you can let us know of your decision by calling our office on 02031742279, or emailing info@yjlc.uk, or in writing to the following postal address: Unit 4D, Leroy House, 436 Essex Rd, London N1 3QP. You must clearly state your intention to cancel the course. To meet the cancellation deadline, it is sufficient for you to send your communication concerning exercising the right to cancel before the cancellation period has expired.

Refund policy

If you cancel the course booking 14 calendar days before the training date, you are entitled to a full refund of the price paid.

We will make the reimbursement using the same means of payment as you used for the initial transaction, unless you have expressly agreed otherwise. In any event, you will not incur any fees as a result of this reimbursement.